

# Nursing Roles In Enhancing Patient Safety And Reducing Hospital-Related Complications: A Systematic Review

Zahra Habib Alhassani<sup>1</sup>, Mohammed Ahmed Alshehab<sup>2</sup>, Hanadi Hadi Al-Salem<sup>3</sup>, Tahani Jawad Alabadi<sup>4</sup>, Ayat Hussain Alalwan<sup>5</sup>, Latifah Mohammed Alabood<sup>6</sup>, Fatimah Saad Alhassan<sup>7</sup>, Rehab Sadiq Albin Ahmed<sup>8</sup>, Jenan Ameen Abdullah Alabbad<sup>9</sup>, Fatimah Hassan Almohamed Hassan<sup>10</sup>

<sup>1</sup>Nurse, Al-Jabr Eye and ENT Hospital, Al-Ahsa Health Cluster, Al-Ahsa, Saudi Arabia.

<sup>2</sup>Nurse, King Fahad Hospital, Al-Ahsa Health Cluster, Hofuf, Saudi Arabia

<sup>3</sup>Nursing Specialist, Al-Jabr Eye and ENT Hospital, Al-Ahsa Health Cluster, Al-Ahsa, Saudi Arabia

<sup>4</sup>Nursing Technician, Al-Jabr Eye and ENT Hospital, Al-Ahsa Health Cluster, Al-Ahsa, Saudi Arabia

<sup>5</sup>Nursing Specialist, Al-Jabr Eye and ENT Hospital, Al-Ahsa Health Cluster, Al-Ahsa, Saudi Arabia

<sup>6</sup>Nursing Specialist, Al-Jabr Eye and ENT Hospital, Al-Ahsa Health Cluster, Al-Ahsa, Saudi Arabia

<sup>7</sup>Staff Nurse, King Fahad Hospital, Al-Ahsa Health Cluster, Hofuf, Saudi Arabia

<sup>8</sup>Nurse, Al-Jabr Eye and ENT Hospital, Al-Ahsa Health Cluster, Al-Ahsa, Saudi Arabia

<sup>9</sup>Registered Nurse, Al-Jabr Eye and ENT Hospital, Al-Ahsa Health Cluster, Al-Ahsa, Saudi Arabia

<sup>10</sup>Nursing Technician, Al-Jabr Eye and ENT Hospital, Al-Ahsa Health Cluster, Al-Ahsa, Saudi Arabia

## Abstract

**Background:** The global healthcare landscape addresses the persistent challenge of preventing harm during clinical care. Hospital-acquired complications (HACs)—encompassing healthcare-associated infections (HAIs), pressure injuries, falls, and failure to rescue deteriorating patients—represent a significant burden on patient morbidity, mortality, and healthcare economics. Nurses, as the primary surveillance agents within the hospital system, are uniquely positioned to mitigate these risks through continuous monitoring, intervention, and system coordination.

**Objective:** This systematic review aims to comprehensively evaluate the multifaceted roles of nursing in enhancing patient safety and reducing hospital-related complications. The review specifically investigates the impact of structural variables (nurse staffing ratios and education) and process variables (nurse-led clinical care bundles and Rapid Response Teams) on patient outcomes. A dedicated focus is applied to the healthcare context of the Middle East to identify region-specific barriers and facilitators to safety.

**Methods:** A systematic synthesis of literature was conducted, reviewing studies primarily published between 2014 and 2023. The review categorizes evidence based on Condition: Hospital-Acquired Complications and Population: Adult and Pediatric Inpatients.

**Results:** The analysis reveals a robust causal linkage between nurse staffing levels and patient safety outcomes, with lower nurse-to-patient ratios consistently associated with reduced mortality and adverse events. Nurse-led clinical interventions, specifically the "care bundle" approach for pressure ulcers (HAPU) and infections (CLABSI, VAP), demonstrated significant efficacy in reducing complication rates when adherence is high. In the domain of system-wide safety, the implementation of nurse-led Rapid Response Teams (RRT) in tertiary hospitals was associated with a dramatic 48% relative risk reduction in inpatient mortality. However, the review identifies critical barriers in the regional context, including the prevalence of defensive nursing practices, punitive organizational cultures regarding error reporting, and significant resource constraints.

**Conclusions:** Nursing roles act as the linchpin of patient safety systems. The evidence suggests that

optimizing nurse staffing, enhancing education on evidence-based practices, and fostering a non-punitive safety culture are prerequisite steps for reducing hospital-related complications. The "COVID-19 paradox" observed in infection rates further underscores the critical importance of adherence to basic safety protocols.

## 1. Introduction

### 1.1 The Imperative of Patient Safety in Modern Healthcare

Patient safety is a fundamental principle of health care, yet it remains a global public health challenge. The World Health Organization (WHO) and the International Council of Nurses (ICN) have long identified that unsafe care results in millions of preventable injuries and deaths annually [1]. Hospital-acquired complications (HACs), also known as "never events" or adverse events, include conditions that patients acquire during their hospital stay which were not present upon admission. These include pressure ulcers, healthcare-associated infections (HAIs) such as catheter-associated urinary tract infections (CAUTI) and ventilator-associated pneumonia (VAP), patient falls, and medication errors.

The complexity of modern medical care involves high-risk technologies, potent pharmacotherapy, and intricate interdisciplinary workflows. In this environment, the potential for error is ubiquitous. Unlike other high-reliability industries like aviation or nuclear power, healthcare relies heavily on human performance in unpredictable environments. Here, the nurse plays a pivotal role. As the healthcare professionals with the highest frequency and duration of contact with patients—often described as being at the "sharp end" of care—nurses are the final barrier between a hazard and a patient [2].

### 1.2 The Scope of Nursing Roles in Safety

The role of the nurse in patient safety is not monolithic; it is a complex aggregate of enabling factors and enacting behaviors. The International Council of Nurses (ICN) differentiates five critical aspects of this role:

1. **Patient Advocacy and Education:** Informing patients and families about healthcare risks and involving them in safety processes.
2. **Assessment and Surveillance:** Active participation in the assessment of safety and quality care, utilizing clinical judgment to detect subtle signs of deterioration.
3. **Communication and Coordination:** Serving as the hub of communication for all persons involved in the healthcare process, bridging gaps between physicians, pharmacists, and families.
4. **Error Reporting:** Immediate and official notification of adverse events to trigger systemic learning.
5. **Program Implementation:** Leading strict programs to prevent specific patient safety risks, such as infection control bundles and fall prevention protocols [1].

Nurses act as the "surveillance system" of the hospital. While physicians may spend 30 to 45 minutes a day with a critically ill patient, nurses are a constant presence. This proximity allows for the detection of "near misses"—errors that are caught before they reach the patient—and the identification of system weaknesses [2].

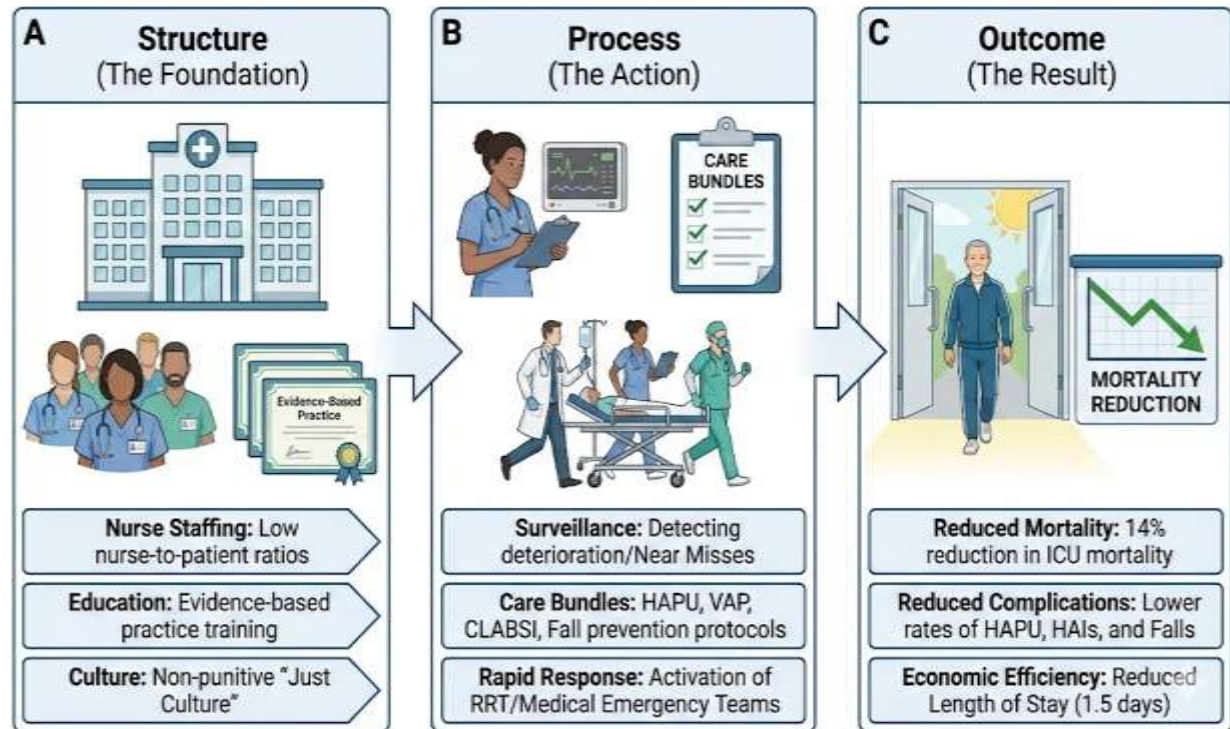
### 1.3 Theoretical Framework: Structure, Process, and Outcome

This review is guided by Donabedian's Structure-Process-Outcome framework, a standard model for evaluating healthcare quality.

- **Structure:** Refers to the attributes of the setting in which care occurs. This includes nurse staffing ratios, the educational level of the nursing workforce, and the organizational culture (e.g., safety climate, resource availability).
- **Process:** Denotes what is actually done in giving and receiving care. This includes the implementation of nurse-led interventions, adherence to "care bundles," and the function of Rapid Response Teams

(RRTs).

- **Outcome:** The effects of care on the health status of patients and populations. In this review, outcomes are measured by rates of mortality, failure to rescue, and specific complications like HAPU and HAIs.



**Figure 1:** The "Structure-Process-Outcome" Framework of Patient Safety

#### 1.4 The Regional Context: Challenges in the Middle East

While the principles of patient safety are universal, their application is context dependent. Developing healthcare systems, such as those in the wider Middle East, face unique challenges. These include resource limitations, high patient turnover, and varying levels of standardization in nursing education [3]. Furthermore, cultural factors influencing the reporting of errors—specifically the fear of punitive measures or "blame culture"—can significantly impede safety initiatives [4]. Understanding these regional nuances is essential for translating global best practices into effective local policies. This review synthesizes data from global high-income settings alongside a robust collection of studies from Saudi Arabia, and the broader Middle East to provide a balanced and actionable perspective.

## 2. Methodology

### 2.1 Search Strategy and Data Sources

A systematic approach was employed to identify high-quality literature relevant to nursing roles in patient safety. The review utilized a broad search strategy encompassing major biomedical and nursing databases, including PubMed, CINAHL, the Cochrane Library, and regional repositories pertinent to the Middle East (e.g., journals indexed in the Eastern Mediterranean Region). The search strategy utilized a combination of keywords and MeSH terms: "nursing roles," "patient safety," "hospital-acquired complications," "nurse staffing," "care bundles," "rapid response teams," and "Middle East."

### 2.2 Inclusion and Exclusion Criteria

- **Inclusion:**

- Peer-reviewed articles published primarily between 2010 and 2024 to ensure currency of evidence.
- Studies focusing on hospital inpatient settings (acute care, ICU, medical-surgical units).
- Research addressing nurse-led interventions, staffing levels, or safety culture.
- Systematic reviews randomized controlled trials (RCTs), quasi-experimental studies, and observational cohorts.
- Specific focus on Middle Eastern contexts for the regional analysis.
- **Exclusion:**
  - Studies focusing solely on outpatient or community settings (unless relevant to continuity of safety).
  - Non-English publications (unless translated data was available in snippets).
  - Editorials or opinion pieces lacking empirical data.

## 2.3 Data Synthesis

The review synthesizes findings into three primary domains: Structural Determinants (Staffing), Clinical Interventions (Bundles), and System-Wide Safety (Culture and RRTs). Data regarding statistical significance (p-values, confidence intervals) and effect sizes (Relative Risk Reduction) were extracted where available to provide a rigorous assessment of intervention efficacy.

## 3. Structural Determinants of Safety: Staffing, Skills, and Surveillance

The foundation of a safe hospital environment is the nursing workforce. Before specific clinical interventions can be effective, the basic capacity of the nursing staff to deliver care must be secured. This section examines the structural determinants of safety, primarily focusing on staffing ratios, skill mix, and the phenomenon of missed care.

### 3.1 The Causal Link Between Nurse Staffing and Mortality

The relationship between nurse staffing levels and patient outcomes is one of the most extensively researched areas in nursing science. The evidence overwhelmingly supports a causal link: as the number of patients assigned to a single nurse increases, the risk of adverse events and mortality rises.

#### 3.1.1 Mortality and Failure to Rescue

Multiple systematic reviews and longitudinal studies have quantified the impact of staffing on survival. A 2023 systematic review of Intensive Care Units (ICUs) found that "safe" nurse staffing levels were associated with a 14% reduction in hospital mortality [5]. Conversely, in general medical-surgical wards, each additional patient added to a nurse's workload has been associated with a 7% increase in the likelihood of the patient dying within 30 days of admission [6].

This mortality effect is largely attributed to "Failure to Rescue" (FTR)—the inability of providers to recognize and respond to a patient who is developing a complication (e.g., sepsis, respiratory depression) [2]. When nurses are overburdened, the frequency and quality of surveillance drop. A nurse caring for eight patients cannot monitor vital signs and neurological status with the same fidelity as a nurse caring for four. The "failure to rescue" concept posits that while complications may occur regardless of care quality, death from those complications is often a preventable outcome dependent on nursing vigilance [7].

#### 3.1.2 Adverse Events and Morbidity

Beyond mortality, understaffing is directly correlated with the incidence of HACs.

- **Infections:** Hospitals with lower nurse staffing levels report higher rates of HAIs. A study noted that hospitals with temporary nurse staffing usage under 5% reported fewer infections than those with

usage between 5-15% [8].

- **Falls and Pressure Ulcers:** A review of 15 studies confirmed an inverse relationship between staffing and safety: rationing of nursing care leads to a higher incidence of falls, medication errors, and pressure ulcers [9]. In ICUs, adequate staffing was linked to a 20% improvement in infection prevention and a 25% reduction in adverse events [10].
- **Length of Stay (LOS):** Adequate staffing not only saves lives but also improves efficiency. Safe staffing ratios were associated with an average reduction in ICU length of stay by 1.5 days [11].

### 3.2 The Mechanism: Missed Nursing Care (Rationing)

The mechanism connecting low staffing to poor outcomes is "Missed Nursing Care," also referred to as the rationing of nursing care (RONC). When time resources are scarce, nurses are forced to triage their tasks [12]. This prioritization process is often implicit and reactive.

- **Clinical vs. Emotional Care:** Often, tasks deemed "essential" (e.g., medication administration) are prioritized over those deemed "supportive" (e.g., mobilization, elaborate skin care, emotional support). However, these "supportive" tasks are critical for preventing complications like pneumonia (from immobility) and pressure ulcers [13].
- **Surveillance Gaps:** Missed care often manifests as missed surveillance. A nurse may delay a scheduled check, missing the early window of a septic patient's hypotension [14].
- **Impact of Support Workers:** A critical finding in the literature is that replacing Registered Nurses (RNs) with unlicensed assistive personnel (nursing assistants) does not effectively mitigate missed care. In fact, some research suggests it may worsen outcomes due to the RN's diverted attention toward supervision rather than direct patient care [15]. The "dose" of professional nursing care matters; simply increasing the headcount with lower-skilled staff is not a substitute for professional RNs.

### 3.3 Economic Implications of Safe Staffing

Healthcare administrators often view nursing labor as a cost driver to be minimized. However, the literature presents a strong business case for quality staffing. The costs associated with treating HACs—such as extended ICU stays, expensive antibiotics for sepsis, and litigation for falls—often exceed the cost of hiring additional nurses.

- **Cost Savings:** Lower CAUTI and CLABSI rates, achievable through adequate nurse staffing and nurse-led protocols, result in significant cost savings through shorter stays and avoided penalties from payers like Medicare (in the US context) or national health authorities [16].
- **Temporary Staffing Costs:** High reliance on temporary agency nurses is not only expensive but associated with poorer outcomes. When temporary RNs make up a significant proportion (one-third to one-half) of the shift, the risk of mortality increases [17]. This suggests that continuity of care and familiarity with hospital protocols are economic assets.

**Table 1: Summary of Nurse Staffing Impact on Safety Outcomes**

Outcome Measure	Effect of Improved/Safe Nurse Staffing	Evidence Source
Mortality	14% reduction in ICU mortality; 7% lower risk of death per patient load reduction.	[5]
Infections	20% improvement in infection	[5]

	prevention. Lower HAI rates with <5% temporary staff.	
<b>Adverse Events</b>	25% reduction in general adverse events (falls, errors).	<b>[5]</b>
<b>Efficiency</b>	1.5-day reduction in average ICU Length of Stay.	<b>[5]</b>
<b>Missed Care</b>	Inverse correlation: Higher staffing reduces rationing of essential care tasks.	<b>[9]</b>

#### 4. Clinical Domains of Safety: The "Care Bundle" Approach

If staffing is the structure, then the clinical interventions performed by nurses are the process. The standard of care has evolved from ad-hoc interventions to structured "care bundles." A bundle is a small set of evidence-based practices—generally three to five—that, when performed collectively and reliably, result in better patient outcomes than when performed individually. Nurses are the primary implementers and auditors of these bundles.

##### 4.1 Prevention of Hospital-Acquired Pressure Ulcers (HAPU)

Pressure injuries (bedsores) are a significant source of patient suffering and a marker of nursing care quality. They can develop within hours of immobility, making constant vigilance essential.

###### 4.1.1 Efficacy of Multifaceted Interventions

Systematic reviews and quasi-experimental studies demonstrate that multifaceted programs are superior to single interventions (e.g., just buying better mattresses).

- **The Floyd et al. (2021) Study:** This pivotal study tested a Universal Pressure Ulcer Prevention Bundle (UPUPB) combined with rounds by specialized Wound Ostomy Continence (WOC) nurses. The results were striking: the incidence of HAPU decreased from **15.5% to 2.1%** ( $p < .001$ ) [18]. The bundle included skin assessment, positioning, and heel elevation.
- **The Coyer et al. (2015) Study:** Focused on the ICU setting, this study utilized a skin integrity bundle (InSPiRE protocol). The study highlighted that critically ill patients are at extreme risk, and bundle compliance is the strongest predictor of skin preservation [19].
- **Bundle Components:** Effective bundles typically include: (1) Risk assessment using the Braden Scale, (2) Regular repositioning (turning), (3) Nutritional support, (4) Moisture management, and (5) Use of pressure-relieving surfaces [18].

###### 4.1.2 Educational Interventions

The gap between knowledge and practice is a recurring theme.

- **Benha University Hospital:** A study implementing a nursing care protocol for critical patients found that nurses' knowledge and practice scores improved significantly post-intervention, correlating with better patient safety outcomes [20].
- **Orthopedic Settings:** Another study found that initially, only 22% of nurses had a "good" level of knowledge regarding pressure ulcer prevention. Following an educational program, this rose to 80%, demonstrating that targeted education is a high-yield intervention in this region [21].
- **Cost Implications:** A study on a Nurse-Led Pressure Ulcer Prevention Program (PUPP) in nursing homes showed a 67% reduction in incidence and an estimated annual net cost saving of approximately

\$240,000 for 300 residents [22]. This data is crucial for convincing hospital administrators in resource-constrained settings to invest in such programs.

## 4.2 Infection Prevention and Control (IPC)

Nurses are the gatekeepers of infection control. Their adherence to sterile technique and isolation protocols is the primary defense against HAIs.

### 4.2.1 Central Line-Associated Bloodstream Infections (CLABSI)

CLABSI is a lethal complication often resulting from breaches in sterile technique during catheter insertion or maintenance.

- **Nurse-Led Quality Initiatives:** The introduction of a "Unit-Based Quality Nurse" (UQN) – a nurse dedicated solely to overseeing safety protocols – was shown to reduce CLABSI rates from **5.0 to 1.5 per 1000 catheter days** in adult ICUs. This intervention prevented an estimated 11.4 CLABSIs in a single year [23].
- **The Maintenance Bundle:** Nurses are responsible for the "maintenance bundle": daily review of line necessity, scrubbing the hub before access, and dressing changes. Adherence to these seemingly simple tasks is what drives rates to zero. However, audits often reveal low adherence (e.g., 33% for daily bathing), necessitating constant education [23].

### 4.2.2 Ventilator-Associated Pneumonia (VAP)

VAP is a leading cause of death in ICUs. Prevention is almost entirely nursing-dependent.

- **Middle Eastern Data:** A study across 29 hospitals in 5 Middle Eastern countries highlighted the burden of device-associated infections [24]. Another study in Oman found a VAP rate of 5.6 per 1000 ventilator days. Crucially, higher nurse compliance with the VAP bundle (head-of-bed elevation, oral care with chlorhexidine, sedation vacations) was significantly linked to **shorter length of stay** and **lower hospital costs** [25].
- **Subglottic Suctioning:** Meta-analyses show that nurse-led continuous or intermittent subglottic suctioning reduces VAP rates by **50%** [26].

### 4.2.3 The "COVID-19 Paradox": A Natural Experiment

A retrospective cohort study of 1660 healthcare workers in Cairo offered a unique insight into infection control. The study found that the rate of hospital-acquired infections (excluding COVID-19) among staff dropped from 3.1% pre-pandemic to 1.3% during the pandemic [3].

- **Interpretation:** This paradoxical decrease suggests that the rigorous IPC measures mandated for COVID-19 (universal masking, heightened hand hygiene, PPE use) were effective against all nosocomial pathogens. It serves as definitive proof that high compliance with basic nursing protocols can drastically reduce infection burdens in hospitals. However, housekeepers and nurses remained the highest-risk groups, indicating where future training must focus.

## 4.3 Fall Prevention Strategies

Falls are among the most frequently reported adverse events in hospitals.

- **Multifactorial vs. Single Interventions:** An integrative review concluded that single fall prevention strategies (e.g., just identifying high-risk patients) are ineffective. Success requires **multiple strategies** used in concert [27].
- **Fall TIPS:** The "Fall TIPS" toolkit is a nurse-led evidence-based intervention that engages patients in the three-step fall prevention process. It uses a bedside poster to communicate patient-specific risk factors (e.g., "I need help to walk") to all staff and family members [28].

- **Mobility as Prevention:** Paradoxically, keeping patients in bed increases fall risk due to deconditioning. Nurse-driven early mobility programs are safe and effective. By using a structured mobility scale, nurses can progressively mobilize patients, reducing delirium and weakness, which are precursors to falls [29].

**Table 2: Key Nurse-Led Clinical Bundles and Efficacy**

Condition	Bundle Components (Key Elements)	Impact/Efficacy
<b>Pressure Ulcers (HAPU)</b>	Braden Scale risk assessment, Repositioning q2h, Heel elevation, Nutritional support, Moisture management.	Reduction in incidence from 15.5% to 2.1% [18].
<b>CLABSI</b>	Hand hygiene, Maximal barrier precautions, Chlorhexidine skin antisepsis, Optimal site selection, and daily review of line necessity.	Reduction to 1.5 per 1000 catheter days with Quality Nurse oversight [23].
<b>VAP</b>	Head-of-bed elevation (30-45°), Sedation vacation, Peptic ulcer prophylaxis, DVT prophylaxis, Oral care (Chlorhexidine).	50% reduction in VAP rates with subglottic suctioning; reduced LOS [25].
<b>Falls</b>	Risk assessment (Morse/Hendrich), Bed alarms, non-slip socks, Patient education (Fall TIPS), Hourly rounding.	Significant reduction when used as a multicomponent strategy [27].

## 5. System-Level Safety: Rapid Response and Rescue

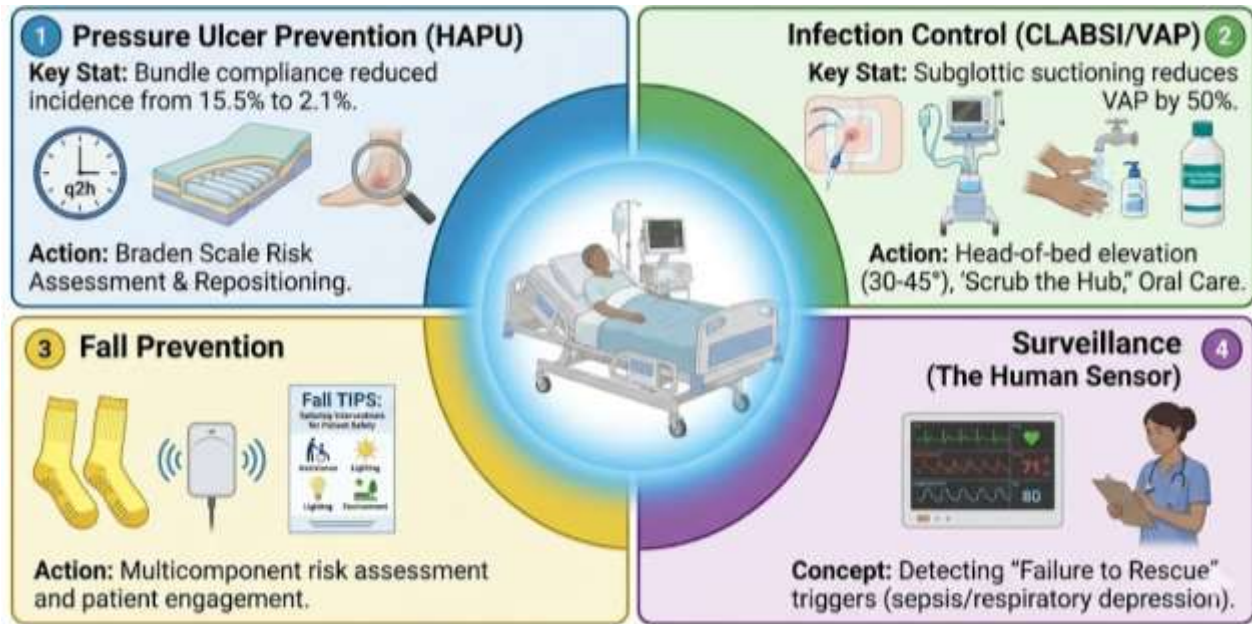
While clinical bundles address specific complications, the hospital system must also be designed to rescue patients who deteriorate despite best efforts. The "Failure to Rescue" (FTR) metric is a key indicator of nursing quality.

### 5.1 The Rapid Response Team (RRT) Model

The RRT (or Medical Emergency Team) concept was developed to address the "afferent limb failure"—the delay in recognizing and responding to deterioration before a cardiac arrest occurs. The RRT brings critical care expertise (usually an ICU nurse and respiratory therapist/physician) to the bedside immediately.

- **Global Evidence:** Systematic reviews indicate that RRTs are associated with a reduction in hospital mortality and cardiac arrests in both adult and pediatric populations. One meta-analysis reported a Relative Risk (RR) of 0.87 for hospital mortality and 0.65 for cardiopulmonary arrests in adults [30].
- **Nurse-Led RRTs:** Many effective RRT models are nurse-led. A 24/7 nurse-led proactive RRT program was shown to significantly decrease unplanned ICU transfers and hospital deaths [31].



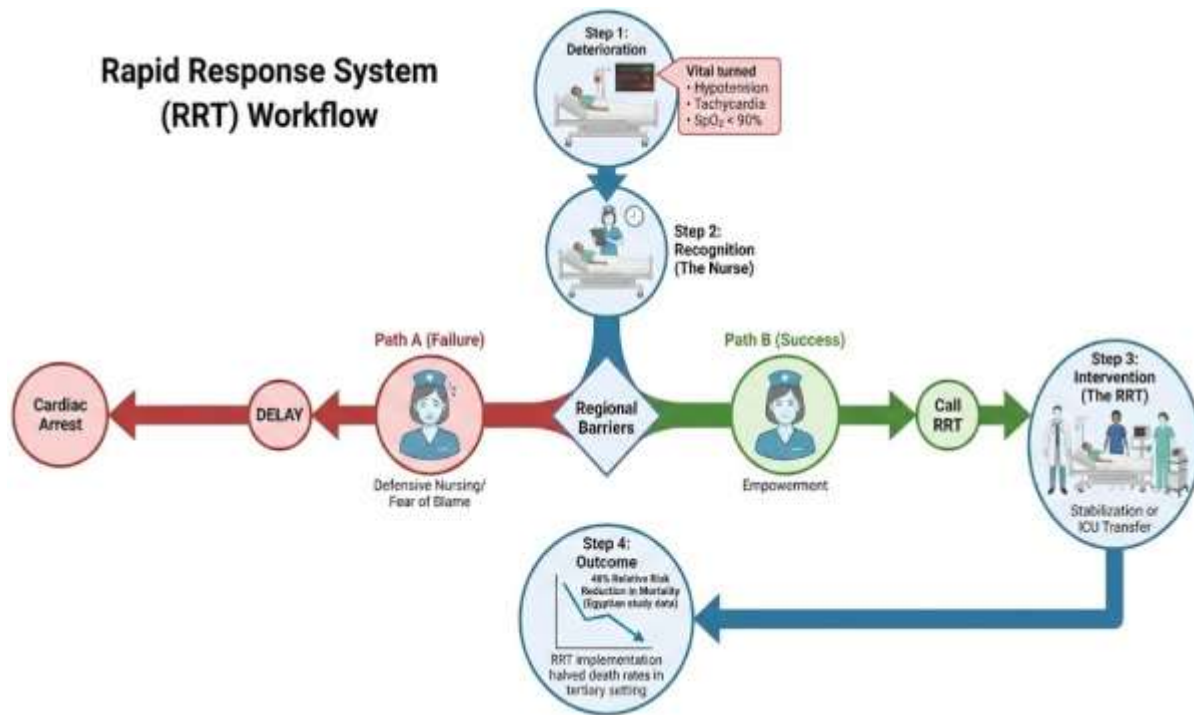


**Figure 2:** The "Safety Shield" – Nurse-Led Clinical Bundles

## 5.2 The Egyptian RRT Experience: A Case Study

A landmark interventional study conducted in a tertiary university hospital in Egypt provides critical evidence for the efficacy of RRTs in developing settings.

- **Context:** The study evaluated 24 months of pre-intervention data against 12 months of post-intervention data.
- **Outcomes:**
  - > **Mortality:** Inpatient mortality decreased significantly from 88.93 to 46.44 deaths per 1000 discharges. This represents a Relative Risk Reduction (RRR) of 0.48 (nearly halving the death rate) [32].
  - > **Code Blue Calls:** Inpatient cardiopulmonary arrest calls decreased from 7.41 to **1.77 calls per 1000 discharges** (RRR = 0.76) [32].
  - > **ICU Admissions:** Unplanned ICU admissions dropped, indicating that the RRT successfully stabilized patients on the ward or facilitated timely, managed transfers rather than crash admissions [32].
- **Implication:** This study is pivotal because it demonstrates that RRTs are not just a luxury for resource-rich Western hospitals. In an Egyptian setting, where resources may be constrained, the organizational restructuring provided by an RRT can yield massive safety dividends.



**Figure 3:** The Rapid Response System (RRT) Workflow

### 5.3 The "Afferent Limb" Challenge: Nurses Calling for Help

The success of an RRT depends entirely on the ward nurse's ability and willingness to activate it (the afferent limb).

- **Barriers to Activation:** Nurses often hesitate to call RRTs due to strict hierarchical cultures, fear of criticism from physicians, or a lack of confidence in their clinical judgment. In some studies, nurses reported that "fear of being wrong" was a significant deterrent.
- **Facilitators:** Ward nurses generally perceive RRT nurses as experts and a source of guidance. Education that empowers nurses to "call early" and a supportive response from the RRT (rather than a punitive one) are essential for the system to function [33].

## 6. Regional Context: Challenges in the Middle East

While the data supports the efficacy of nursing interventions, the implementation in the Middle East is complicated by specific cultural, organizational, and educational barriers.

### 6.1 Safety Culture and "Defensive Nursing"

Safety culture—the shared values and behaviors regarding safety, is often described as "fragile" in the region.

- **Punitive Culture:** A significant barrier to error reporting is the prevalence of a punitive culture. A qualitative study in Beni-Suef University Hospital revealed that nurses often hide errors due to "fear of legal liability" and "fear of paying for material damages" (salary deductions for broken equipment) [4]. This financial punitive model is antithetical to a "Just Culture," which seeks to understand system errors rather than blame individuals.
- **Defensive Nursing:** A descriptive cross-sectional study of 1267 nurses identified a high prevalence of "defensive nursing." This involves prioritizing legal self-protection over patient care.
  - **Positive Defensive Practices:** Detailed documentation (79%) and thorough explanation of

- procedures.
- **Negative Defensive Practices:** Avoiding high-risk procedures (15.9%) or avoiding patients perceived as litigious [34]. This behavior, driven by fear of workplace violence and legal threats, directly compromises patient safety by limiting necessary care.

## 6.2 Education and Competency Gaps

There is often a disconnect between the attitude toward safety and the competence to execute it.

- **Attitude vs. Knowledge:** A study of 300 nurses in Alexandria found that while nurses had positive attitudes toward Evidence-Based Practice (EBP) and Quality Improvement (QI), they perceived themselves as lacking sufficient knowledge and skills to implement them [35].
- **Impact of Educational Interventions:** The plasticity of the workforce is high. In multiple studies (Benha, Alexandria, Menoufia), simple educational interventions regarding safety protocols (e.g., for burns, mucormycosis in pregnancy, or pressure ulcers) resulted in statistically significant improvements in practice [36]. This suggests that the barrier is not unwillingness to learn, but a lack of consistent, structured in-service training.
- **Barriers in Palestine:** A study in Palestine echoed similar regional challenges, identifying "time limitations" (37.3%), "unsuitable environment" (33.3%), and "discontinuity across shifts" as top barriers to patient education and safety implementation [37].

## 6.3 Resource Constraints

Resource limitations in the public sector of countries affect safety.

- **Infrastructure:** The physical layout of units and availability of technology (e.g., electronic health records, barcode scanning) influence safety.
- **Staffing:** As discussed, understaffing is a chronic issue. The reliance on families to provide some aspects of care (feeding, hygiene) is common in the region but can lead to safety gaps if families are not properly educated by nurses [38].

**Table 3: Barriers to Patient Safety in the Middle Eastern Context**

Barrier Category	Specific Manifestations	Impact on Safety
<b>Cultural/Organizational</b>	Punitive response to error (salary deduction). Blame culture.	Under-reporting of errors; loss of learning opportunities.
<b>Professional</b>	Defensive nursing. Fear of physician reprimand when calling RRT.	Avoidance of high-risk patients; delays in rescue.
<b>Educational</b>	Gap between EBP attitude and skill. Lack of continuous training.	Sub-optimal adherence to bundles (e.g., VAP, HAPU).
<b>Structural</b>	High patient-to-nurse ratios. Lack of automated safety systems.	Missed care; surveillance failure; higher HAI rates.

## 7. Discussion and Future Directions

### 7.1 Synthesis of Findings

The synthesis of global and regional data leads to a clear conclusion: Nursing is the primary driver of patient safety in the hospital setting. The causal chain is evident:

1. **Structure:** Adequate staffing and education provide the capacity for safety.
2. **Process:** Nurse-led bundles and RRTs provide the mechanism for safety.
3. **Outcome:** These inputs result in reduced mortality, fewer infections, and lower costs.

A RRT study stands out as a beacon of what is possible. It demonstrates that organizational interventions can override resource constraints to save lives [32]. Conversely, the prevalence of "defensive nursing" serves as a warning [34]. If nurses feel threatened by the system, they will protect themselves at the expense of the patient.

## 7.2 Policy Recommendations for the Region

Based on the evidence, the following recommendations are pertinent for healthcare leaders in the Middle East:

1. **Transition to Just Culture:** Hospitals must abolish financial penalties for clinical errors. A "no-blame" reporting system is the only way to uncover and fix systemic hazards.
2. **Mandate Nurse-to-Patient Ratios:** Policy interventions are needed to establish minimum safe staffing levels, particularly in ICUs, to prevent "missed care."
3. **Standardize RRTs:** The success of the RRT model in Egyptian university hospitals supports its expansion to all tertiary care facilities. Nurses must be empowered to activate these teams without fear of hierarchy.
4. **Invest in "Link Nurses":** The use of Infection Control Link Nurses (ICLN) and Unit-Based Quality Nurses has been shown to improve compliance with safety bundles [23]. This is a cost-effective way to embed safety expertise at the bedside.

## 7.3 Future Research

Future research in the region should focus on:

- Longitudinal studies measuring the long-term sustainability of safety interventions.
- Economic analyses of the cost-effectiveness of increased nurse staffing in the Middle East context.
- Qualitative research into the psychological impact of "defensive nursing" on the nursing workforce.

## 8. Conclusion

This systematic review underscores that the nurse's role in patient safety extends far beyond the execution of physician orders. Nurses are the architects of the safety environment. Through the rigorous application of care bundles, the vigilant surveillance of patient status, and the courageous activation of rapid response systems, nurses directly influence survival and recovery.

The evidence from the Middle East highlights both the fragility of the current safety culture and the immense potential for improvement. The "COVID-19 paradox"—where infection rates dropped due to heightened vigilance—proves that the capability for high-reliability care exists within the workforce. Unlocking this potential requires a systemic shift: from blaming individuals to building robust, supportive systems that allow nurses to practice to the full extent of their training. Investing in nursing is not merely an operational cost; it is the most effective strategy for securing patient safety.

---

## References

- [1] Zaitoun, R.A., Said, N.B., and de Tantillo, L., Clinical nurse competence and its effect on patient safety culture: a systematic review. *BMC nursing*, **22**(1). 173 (2023).
- [2] Vaismoradi, M., Jordan, S., and Kangasniemi, M., Patient participation in patient safety and nursing

- input—a systematic review. *Journal of clinical nursing*, **24**(5-6). 627-639 (2015).
- [3] Khammarnia, M., Ansari-Moghaddam, A., Barfar, E., Ansari, H., Abolpour, A., Setoodehzadeh, F., and Shahmohammadi, J., Systematic review and meta-analysis of hospital acquired infections rate in a middle east country (1995-2020). *Medical Journal of the Islamic Republic of Iran*, **35**. 102 (2021).
- [4] Mostafa, Z., Al-Morsy, A.-M., El-Bana, E., Alareed, H., and El-Shabrawy, E., Barriers to Safety Event Reporting for Nurses at Beni-Suef University Hospital, Beni-Suef, Egypt. *Egyptian Journal of Medical Research*, **3**. 345-359 (2022).
- [5] Falk, A.-C. and Wallin, E.-M., Quality of patient care in the critical care unit in relation to nurse patient ratio: A descriptive study. *Intensive and Critical Care Nursing*, **35**. 74-79 (2016).
- [6] Recio-Saucedo, A., Pope, C., Dall'Ora, C., Griffiths, P., Jones, J., Crouch, R., and Drennan, J., Safe staffing for nursing in emergency departments: evidence review. *Emergency Medicine Journal*, **32**(11). 888-894 (2015).
- [7] Giuliano, K.K., Improving patient safety through the use of nursing surveillance. *Biomedical instrumentation & technology*, **51**(s2). 34-43 (2017).
- [8] Shang, J., Needleman, J., Liu, J., Larson, E., and Stone, P.W., Nurse staffing and healthcare-associated infection, unit-level analysis. *JONA: The Journal of Nursing Administration*, **49**(5). 260-265 (2019).
- [9] Witczak, I., Rypicz, Ł., Karniej, P., Młynarska, A., Kubiela, G., and Uchmanowicz, I., Rationing of nursing care and patient safety. *Frontiers in psychology*, **12**. 676970 (2021).
- [10] Papastavrou, E., Andreou, P., and Efstathiou, G., Rationing of nursing care and nurse–patient outcomes: a systematic review of quantitative studies. *The International journal of health planning and management*, **29**(1). 3-25 (2014).
- [11] Wang, L., Lu, H., Dong, X., Huang, X., Li, B., Wan, Q., and Shang, S., The effect of nurse staffing on patient-safety outcomes: a cross-sectional survey. *Journal of nursing management*, **28**(7). 1758-1766 (2020).
- [12] Tubbs-Cooley, H.L., Mara, C.A., Carle, A.C., Mark, B.A., and Pickler, R.H., Association of nurse workload with missed nursing care in the neonatal intensive care unit. *JAMA pediatrics*, **173**(1). 44-51 (2019).
- [13] Saunders, C.B., Preventing secondary complications in trauma patients with implementation of a multidisciplinary mobilization team. *Journal of Trauma Nursing| JTN*, **22**(3). 170-175 (2015).
- [14] Jones, A. and Johnstone, M.-J., Managing gaps in the continuity of nursing care to enhance patient safety. *Collegian*, **26**(1). 151-157 (2019).
- [15] Rangachari, P. and L. Woods, J., Preserving organizational resilience, patient safety, and staff retention during COVID-19 requires a holistic consideration of the psychological safety of healthcare workers. *International journal of environmental research and public health*, **17**(12). 4267 (2020).
- [16] Shadle, H.N., Sabol, V., Smith, A., Stafford, H., Thompson, J.A., and Bowers, M., A bundle-based approach to prevent catheter-associated urinary tract infections in the intensive care unit. *Critical Care Nurse*, **41**(2). 62-71 (2021).
- [17] Dall'Ora, C., Saville, C., Rubbo, B., Turner, L., Jones, J., and Griffiths, P., Nurse staffing levels and patient outcomes: a systematic review of longitudinal studies. *International journal of nursing studies*, **134**. 104311 (2022).
- [18] Floyd, N.A., Dominguez-Cancino, K.A., Butler, L.G., Rivera-Lozada, O., Leyva-Moral, J.M., and Palmieri, P.A., The effectiveness of care bundles including the braden scale for preventing hospital acquired pressure ulcers in older adults hospitalized in icus: A Systematic review. *The Open Nursing Journal*, **15**(1) (2021).
- [19] Coyer, F., Gardner, A., Doubrovsky, A., Cole, R., Ryan, F.M., Allen, C., and McNamara, G., Reducing pressure injuries in critically ill patients by using a patient skin integrity care bundle (InSPiRE). *Am J Crit Care*, **24**(3). 199-209 (2015).
- [20] Barrett, E.A.M., Again, what is nursing science? *Nursing science quarterly*, **30**(2). 129-133 (2017).

- [21] Saad Soliman, E., Mostafa Ragheb, M., Abd El-Salam Sheta, H., and Hamed Mohamed, S., Effect of an Educational Program on nurses' performance regarding reducing pressure Ulcer and Safety of immobilized patients. *Journal of Nursing Science Benha University*, **3**(2). 856-872 (2022).
- [22] Shannon, R.J., Brown, L., and Chakravarthy, D., Pressure Ulcer Prevention Program Study: a randomized, controlled prospective comparative value evaluation of 2 pressure ulcer prevention strategies in nursing and rehabilitation centers. *Adv Skin Wound Care*, **25**(10). 450-64 (2012).
- [23] Thom, K.A., Li, S., Custer, M., Preas, M.A., Rew, C.D., Cafeo, C., Leekha, S., Caffo, B.S., Scalea, T.M., and Lissauer, M.E., Successful implementation of a unit-based quality nurse to reduce central line-associated bloodstream infections. *Am J Infect Control*, **42**(2). 139-43 (2014).
- [24] Rosenthal, V.D., Richtmann, R., Singh, S., Apisarnthanarak, A., Kübler, A., Viet-Hung, N., Ramírez-Wong, F.M., Portillo-Gallo, J.H., Toscani, J., and Gikas, A., Surgical site infections, International Nosocomial Infection Control Consortium (INICC) report, data summary of 30 countries, 2005–2010. *Infection Control & Hospital Epidemiology*, **34**(6). 597-604 (2013).
- [25] Aloush, S.M., Does educating nurses with ventilator-associated pneumonia prevention guidelines improve their compliance? *American journal of infection control*, **45**(9). 969-973 (2017).
- [26] Doshier, W.B., Loomis, E.C., Richardson, S.L., Crowell, J.A., Waltman, R.D., Miller, L.D., Nazim, M., and Khasawneh, F.A., The effect of a nurse-led multidisciplinary team on ventilator-associated pneumonia rates. *Crit Care Res Pract*, **2014**. 682621 (2014).
- [27] Ojo, E.O. and Thiamwong, L., Effects of nurse-led fall prevention programs for older adults: a systematic review. *Pacific Rim international journal of nursing research*, **26**(3). 417 (2022).
- [28] Laurance, J., Henderson, S., Howitt, P.J., Matar, M., Al Kuwari, H., Edgman-Levitan, S., and Darzi, A., Patient engagement: four case studies that highlight the potential for improved health outcomes and reduced costs. *Health Affairs*, **33**(9). 1627-1634 (2014).
- [29] Ganz, D.A., Huang, C., Saliba, D., Shier, V., Berlowitz, D., VanDeusen Lukas, C., Pelczarski, K., Schoelles, K., Wallace, L., and Neumann, P., Preventing falls in hospitals: a toolkit for improving quality of care. *Ann Intern Med*, **158**(5 Pt 2). 390-396 (2013).
- [30] Maharaj, R., Raffaele, I., and Wendon, J., Rapid response systems: a systematic review and meta-analysis. *Crit Care*, **19**(1). 254 (2015).
- [31] WINTERBOTTOM, F., Webre, H., Gaudet, K., and Burton, J., A patient safety solution: evaluation of a 24/7 nurse-led proactive rapid response program. *International Journal of Critical Care*, **16**(2). 32-44 (2022).
- [32] Al-Omari, A., Al Mutair, A., and Aljamaan, F., Outcomes of rapid response team implementation in tertiary private hospitals: a prospective cohort study. *International journal of emergency medicine*, **12**(1). 31 (2019).
- [33] Abdelmaksoud, A.M.S., The Effect of Educational Program on Nurses' Performance regarding Rapid Response Code to prevent Cardiopulmonary Arrest. *Helwan International Journal for Nursing Research and Practice*, **1**(2). 86-102 (2022).
- [34] Salih, S.A., Reshia, F.A.A., Bashir, W.A.H., Omar, A.M., and Elwasefy, S.A., Patient safety attitude and associated factors among nurses at Mansoura University Hospital: A cross sectional study. *International Journal of Africa Nursing Sciences*, **14**. 100287 (2021).
- [35] Hashish, A. and Aly, E., Evidence-Based Practice and its Relationship to Quality Improvement: A Cross-Sectional Study among Egyptian Nurses. *The Open Nursing Journal*, **14**(1) (2020).
- [36] Ali Mahmoud, A., Mostafa Ragheb, M., Said Mohamed, S., and Ali Ibrahim, R., Effect of implementing nursing care protocol on critical patients' safety outcomes. *Journal of Nursing Science Benha University*, **3**(1). 770-790 (2022).
- [37] Toqan, D., Malak, M.Z., Ayed, A., Hamaideh, S.H., and Al-Amer, R., Perception of nurses' knowledge about Palliative Care in West Bank/Palestine: levels and influencing factors. *Journal of palliative care*, **38**(3). 336-344 (2023).
- [38] Hasan, K., Development of a Nurse-led Family-based Intervention for Adults with T2DM in Primary Healthcare of Bahrain. 2022, Royal College of Surgeons in Ireland.